

Volunteering Level 2

Course overview

This course is a progression course from level 1 and looks further into developing your skills and knowledge within the field of volunteering. It is ideally suited to someone who is already working within the volunteering sector and would like accreditation for the skills and knowledge they possess.

This qualification will equip you with the necessary skills to become an effective volunteer for whichever organisation you choose to work with. It is a great stepping-stone to employment or personal development.

Ideally you would be already volunteering for an organisation, but this is not essential.

You must have completed Volunteer Introduction course prior to enrolling onto this course.

What will I study?

You will:

- further your knowledge of what it means to be a volunteer
- look deeper into the benefits of working voluntary
- understand the importance of customer service
- know how organisations ensure effective customer service
- develop an understanding of safeguarding within the role of a volunteer
- develop an understanding of equal opportunities, prejudice and discrimination

Assessment method

You will produce a portfolio of evidence which will be assessed via a range of methods associated with your qualification.

You will receive verbal and written feedback by your tutor on any practical work and written assignments throughout your course.

Entry requirements

You must have:

- completed Introduction to Volunteering course prior to this course and be assessed at having the necessary entry requirements to complete a level 2 qualification.
or
- completed a level 1 Volunteering qualification and are progressing onto the next level.

What should I bring with me?

You will need to take notes, so bring along your preferred tools, such as a pen and paper or an electronic device. An A4 ring binder will also be essential.

Key information

Code	Date	Time	Location	Full Fee	Concessionary Fee
9120	Friday 23 April 2021 to Friday 2 July 2021	9.30am to 12pm	Barking	TBC	TBC

Possible next steps

Following the successful completion of this course, you will be supported to enrol on to the most suitable level course for you.

Business Administration Level 2 – Customer Service Level 2

Contact us

Our friendly staff can give you further advice and support.



email: adultcollegeenquiries@lbbd.gov.uk

call: 020 8270 4722

